

1 What is claimed is:

2 1. A system for monitoring a food service site, said system
3 comprising:

4 a) a local processor assembly comprising memory, a
5 display and input facilities,

6 b) said local processor assembly including a monitoring
7 program structured to determine operational
8 performance of the site,

9 c) said monitoring program comprising a plurality of
10 tasks relating to different operational categories, at
11 least some of said plurality of tasks requiring a user
12 response,

13 d) predetermined standards included within said
14 monitoring program and being determinative of
15 acceptable performance of said operational categories,

16 e) result records comprised of data derived from a
17 collection of said user responses and indicative of
18 compliance of said operational categories with said
19 predetermined standards, and

20 f) a control facility including sufficient memory and
21 processing capabilities for storing and processing
22 said result records to define evidence of a pattern of
23 compliance with said predetermined standards.

24 2. A system as in claim 1 wherein said predetermined standards
25 comprise government regulatory requirements.

1 3. A system as recited in claim 2 wherein said predetermined
2 standards further comprise owner regulatory requirements.

3 4. A system as recited in claim 2 wherein said predetermined
4 standards further comprise owner regulatory requirements
5 which exceed said government regulatory standards.

6 5. A system as recited in claim 1 further comprising a
7 plurality of corrective actions communicated to the user on
8 said display, each of said corrective actions being
9 responsive to individual ones of said user responses which
10 indicate the existence of conditions non-compliant with
11 associated ones of said predetermined standards.

12 6. A system as recited in claim 5 wherein said corrective
13 actions require supplemental user responses directed toward
14 compliance of actual conditions of said operational
15 categories with associated ones of said predetermined
16 standards.

17 7. A system as recited in claim 1 wherein each of said tasks
18 comprises at least one test item requiring said user
19 response, each of said test items communicated to the user
20 on said display.

21 8. A system as recited in claim 7 wherein each said test items
22 are communicated to the user on said display concurrently
23 with at least one related user response.

24 9. A system as recited in claim 8 wherein said input
25 facilities are structured to provide user selection of at

1 least said one related user response.

2 10. A system as recited in claim 9 wherein said input
3 facilities comprise a probe assembly interfaced with said
4 local processor assembly and structured to determine said
5 one related user response.

6 11. A system as recited in claim 10 wherein said probe assembly
7 comprises a temperature sensing probe structured to
8 determine an existing temperature, said one related user
9 response communicated on said display as said existing
10 temperature.

11 12. A system as recited in claim 7 wherein each of said test
12 items are communicated to the user on said display
13 concurrently with a plurality of related user responses.

14 13. A system as recited in claim 12 wherein said input
15 facilities are further structured to provide user selection
16 of an appropriate one of said plurality of user responses
17 indicative of actual operating conditions.

18 14. A system as recited in claim 13 wherein said input
19 facilities comprise a display activated keypad structured
20 to allow manual user selection of an appropriate one of
21 said user responses.

22 15. A system as recited in claim 1 wherein said monitoring
23 program includes a scheduling application including
24 preferred performance of said plurality of inquisitory
25 tasks at a specified time.

- 1 16. A system as recited in claim 15 wherein said scheduling
2 application indicates preferred performance of said
3 plurality of inquisitory tasks in a predetermined sequence.
- 4 17. A system as recited in claim 16 wherein said monitoring
5 program further comprises an alert application for
6 communicating untimely input of a corresponding user
7 response to a scheduled inquisitory task.
- 8 18. A system as recited in claim 15 wherein said monitoring
9 program further comprises an alert application for
10 communicating untimely response to a scheduled task.
- 11 19. A system as recited in claim 1 wherein said input
12 facilities comprise a temperature acquisition module
13 interfaced with said local processor assembly and
14 structured to determine an appropriate user response.
- 15 20. A system as recited in claim 10 wherein said temperature
16 acquisition module comprises a probe assembly including a
17 temperature sensing probe structured to determine an
18 existing temperature and communicate the determined
19 existing temperature to said display for communication to
20 the user as a user response.
- 21 21. A system as recited in claim 20 wherein said input
22 facilities comprise a display activated keypad structured
23 to allow user selection of an appropriate one of a
24 plurality of displayed user responses.
- 25 22. A system as recited in claim 1 wherein said input

1 facilities comprise a display activated keypad structured
2 to allow user selection of an appropriate one of said user
3 responses displayed concurrently with a related inquisitory
4 task.

5 23. A system as recited in claim 1 wherein said local processor
6 assembly comprises a portable, handheld computer.

7 24. A system for monitoring at least one of a plurality of food
8 service sites, said system comprising:

9 a) a portable processor operable at the site and
10 comprising memory, a display and input facilities,

11 b) said portable processor assembly including a
12 monitoring program determinative of compliant
13 operational performance of the site,

14 c) said monitoring program comprising a task application
15 relating to different operational categories,

16 d) said task application including a plurality of test
17 items each requiring a user response indicative of
18 actual conditions associated with said plurality of
19 operational categories,

20 e) a plurality of predetermined standards defining
21 acceptable performance parameters for said operational
22 categories,

23 f) a corrective application comprising a plurality of
24 corrective actions, each being responsive to a user
25 response which is non-compliant with associated ones

- 1 of said plurality of predetermined standards,
- 2 g) result records comprised of data derived from a
- 3 collection of said user responses and indicative of
- 4 compliance with said predetermined standards, and
- 5 h) a control facility including a central processor
- 6 having sufficient capability to process said result
- 7 records in a manner evidencing a pattern of compliance
- 8 with said predetermined standards.

9 25. A system as recited in claim 24 wherein said input

10 facilities comprise a temperature acquisition module

11 interfaced with said portable processor and structured to

12 communicate data defining user response and representative

13 of actual conditions of said portable processor.

14 26. A system as recited in claim 25 wherein said temperature

15 acquisition module comprises a probe assembly including a

16 temperature sensing probe operative by the user to

17 determine existing temperature data, said temperature data

18 automatically communicated to the user on said display and

19 defining a corresponding user response.

20 27. A system as recited in claim 26 wherein said plurality of

21 input facilities further comprise a display activated

22 keypad structured to allow user selection of an appropriate

23 one of a plurality of user responses evident on said

24 display.

25 28. A system as recited in claim 24 wherein each of said test

1 items are communicated to the user on said display
2 substantially concurrently with at least one user response
3 appropriate to indicate an actual condition of a
4 corresponding one of said operational categories.

5 29. A system as recited in claim 28 wherein at least some of
6 said test items are concurrently displayed with a plurality
7 of user responses individually appropriate to indicate
8 actual conditions of a corresponding one of said
9 operational categories.

10 30. A system as recited in claim 24 wherein said plurality of
11 predetermined standards comprise government derived
12 standards.

13 31. A system as recited in claim 30 wherein said plurality of
14 predetermined standards comprise owner derived standards.

15 32. A system as recited in claim 31 wherein said owner derived
16 standards exceed said government derived standards.

17 33. A system as recited in claim 24 wherein said plurality of
18 corrective actions are communicated to the user on said
19 display and require a user performed action.

20 34. A system as recited in claim 33 wherein said corrective
21 application further comprises requirements for a
22 supplementary user response indicative of compliance of
23 actual conditions with related ones of said plurality of
24 predetermined standards.

25 35. A system as recited in claim 24 wherein said monitoring

1 program further comprises an alert application for
2 communicating untimely user responses to said plurality of
3 text items.

4 36. A process for monitoring operation of at least one of a
5 plurality of food service sites, said process comprising:

- 6 a) establishing a plurality of categories associated with
7 the functioning of the site,
8 b) determining a plurality of user interactive tasks
9 relating to the operational categories and being
10 indicative of a degree of performance thereof,
11 c) acknowledging a plurality of standards which define
12 acceptable performance parameters for the operational
13 categories,
14 d) requiring user responses to the tasks which are
15 indicative of actual conditions associated with the
16 plurality of operational categories,
17 e) collecting resulting records comprised of data derived
18 from the user responses and being indicative of
19 compliance with the predetermined standards, and
20 f) processing the result records to establish evidence of
21 a pattern of compliance with said plurality of
22 standards.

23 37. A process as recited in claim 36 comprising communicating
24 a plurality of corrective actions to the user in response
25 to entry of user responses indicative of existing

1 conditions being non-compliant with the plurality of
2 standards.

3 38. A process as recited in claim 37 comprising requesting
4 performance of the corrective actions by the user in an
5 attempt to bring existing conditions of the operational
6 categories into compliance with the plurality of standards.

7 39. A process as recited in claim 38 requiring supplementary
8 user response subsequent to performance of the corrective
9 actions which are indicative of compliance of the existing
10 conditions with the plurality of standards.

11 40. A process as recited in claim 36 comprising defining the
12 plurality of user interactive tasks as a plurality of test
13 items directing user performance to determine existing
14 conditions associated with the plurality of operational
15 categories.

16 41. A process as recited in claim 40 comprising providing the
17 user with a plurality of user responses indicative of a
18 plurality of possible existing conditions of the plurality
19 of operational categories.

20 42. A process as recited in claim 41 comprising manually
21 selecting at least one of the provided plurality of user
22 responses.

23 43. A process as recited in claim 42 comprising automatically
24 selecting at least one of the provided plurality of user
25 responses.

1 44. A process as recited in claim 41 comprising defining
2 requested user responses as temperature automatically
3 determined by temperature sensing.

4 45. A process as recited in claim 44 comprising automatically
5 recording the user responses defined by the sensed
6 temperatures.

7 46. A process as recited in claim 40 comprising scheduling
8 periodic performance of the plurality of test items and
9 required user responses.

10 47. A process as recited in claim 46 comprising determining
11 untimely entry of user responses to scheduled test items
12 being indicative of untimely user performance of scheduled
13 test items.

14 48. A process as recited in claim 36 comprising processing the
15 result records to establish documentary evidence of a
16 pattern of compliance with said plurality of standards.